



## Elevated Natural Health

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### Financial Policy

**Payments:** Elevated Natural Health requests that you make payment in full for all services, supplies, supplements, and lab tests on the date of service unless other arrangements have been made prior to your visit. Payments may be made by cash, check, credit card, or HSA debit card. Checks may be made out to Elevated Natural Health.

**Insurance:** At this time, the providers at Elevated Natural Health are not preferred medical providers at this location for any insurance provider. Elevated Natural Health will provide you with the required forms to submit to your insurance at the time of checkout. We recommend you contact your insurance provider prior to your first appointment to review your plan coverage. To determine if you will get reimbursed for your visit, you need to ask if you have “out of network coverage for naturopathic physicians.” You may also want to ask at this time how to submit your forms for reimbursement after your visit. Every insurance company will be slightly different.

**Late cancellation and No-Show Policy:** We require 48-hour (2 business days) notice to cancel any appointment. Failure to comply with this will result in a charge of \$200 for new-patient visits and \$75 for return-patient visits. For appointments on Mondays, this means you must cancel on Thursday as the clinic is closed over the weekend.

**Late arrivals:** Patients who arrive late to their appointment will be offered the remaining time for their visit but will be charged in full for the reserved time of their appointment (up to 90 min for new patients and 60 min for return patients).

**Returned checks:** If a check is returned for insufficient funds, all charges incurred by Elevated Natural Health will be billed directly to you. Patients who incur returned check charges will be required to make future payments by cash, credit, or debit card.

**Supplement return policy:** Supplements may be returned within 30 days of purchase for credit on your account if they are unopened and in new condition. Probiotics are not eligible for return.

*I certify that I have read, understand, and agree to the policies above.*

\_\_\_\_\_  
Printed name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date